

PROGRESS TOWARD GOALS AND OBJECTIVES

Each year RMI establishes a set of goals for itself. These goals focus on:

- ✓ **Improve system efficiencies**
- ✓ **Enhance interested party relations**
- ✓ **Illustrate the environmental benefit of RMI programs**

The goals accomplished in 2010 include:

Enhancing system efficiencies results in more efficient operations in the office and in the field. As part of this quality improvement effort, RMI continues to expand its use of the ACT! software program to track communications and project developments associated with our

customers. All operations, delivery team, sales and administrative staff are now using this feature regularly. The benefits are realized by everyone every day and with continued use comes continued improvement.

Staff training is a high priority for RMI and is also a critical component operating a successful and safe business. RMI has implemented a monthly training program administered by its HR Manager that ensures all staff are kept up to date with current policies and any changes that affect them. Topics have recently included worker safety, be-

reavement leave and workers compensation reporting requirements.

One of RMI's most notable accomplishments this year has included the full implementation of the "Product Value Report" or PVR. The PVR reflects not only the nutrient value of products purchased from RMI, but also calculates the financial savings over commercially available alternative products. RMI has received very positive feedback on this accomplishment and looks forward to making it even more helpful for customers.

FALL 2010 SPREADING

With the warm and dry summer, fall spreading is likely to start early this year. RMI anticipates land applying Class B biosolids to approximately 700 acres this fall. The crops will be a mixture of hay or grass ground and corn fields.

Again, largely a credit to the weather, spring spreading was completed earlier than usual this year as well. RMI is pleased to report that there were minimal equipment issues, no odor complaints, and no injuries.

REGULATORY COMPLIANCE

TRANSPORTATION SAFETY & CARBON FOOTPRINT REDUCTION

RMI's drivers have already traveled over 200,000 miles in 2010, and safety is always the top priority. RMI is pleased to report that through the first two quarters of 2010 (and so far in Q3!), there have been no at-fault safety incidents involving RMI drivers.

As part of its ongoing effort to reduce its carbon footprint, increase efficiencies and maximize safety, RMI has purchased another tractor trailer to better manage Putney Paper Company's short paper fiber.

The shift from smaller trailer sizes has enabled RMI to reduce the number

of vehicles necessary to complete average deliveries from 2.5 to 1.5 trucks.

RMI has also been able to partner with Putney Paper to address short-term odor concerns at the mill. In response to input from nearby residents, Putney Paper asked RMI if there were any changes that could be made that would minimize potential odors.

RMI recommended the use of high carbon wood ash to help minimize any potential odors, and it is a win-win for everyone. A paper mill using the by-product of a biomass plant illustrates how the circle of beneficial use and recycling keeps getting larger.



*In 2010...
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at-fault safety incidents
involving RMI
drivers*



RMI Residuals Management Policy Statement

"RMI will beneficially use residuals in a sustainable manner"

PUBLIC EDUCATION AND OUTREACH

Expanding Your Horizons

The Exeter Area General Federation of Women's Clubs sponsors this annual event designed to immerse young women who are in 6th-8th grades in hands-on experiences in science, math, engineering and technology. EYH presents science in a way that is fun, educational and relevant to daily life.

RMI is pleased to have had an opportunity to participate in EYH this year. Jessica Gooch, Compliance Project Assistant, presented an interactive workshop entitled "From Compost to Carnations" to 36 girls in May.

Jessica introduced the girls to the ingredients used in manufactured topsoil— wood ash, short paper fiber and biosolids. With a background on

where the ingredients come from, the girls blended up their own batches of manufactured topsoil and tested it for pH. They made newspaper pots that they filled with manufactured topsoil and planted sunflower seeds.

The girls were very enthusiastic about the program and RMI looks forward to participating again in the future!

NEBRA Educational Workshops

RMI will be assisting the North East Biosolids and Residuals Association (NEBRA) with their annual public education and outreach campaign.

This year's program will shift the focus from tours of the physical plants that generate biosolids and other residuals to approvals required for beneficial use.



RESIDUALS MANAGEMENT FACILITY



Demand for Class A Biosolids continues to increase. So far in 2010, RMI has delivered over 2500 cubic yards to 18 different farms in New Hampshire and Vermont.

The farm owned by Steve Schmidt in Piermont, New Hampshire will be a featured stop on Grafton County Conservation Districts (GCCD) **Fall Tour of Conservation Projects**. The Tour is scheduled to start at the Schmidt farm at 9:30 am on Friday, October 15, 2010.

In addition to forestry-related conservation efforts, tour attendees will also receive an introduction

to biosolids and soil amendments available through RMI.

Steve has been land applying Class A Biosolids since 2007 and has seen an increased yield on the field treated with biosolids, while production on his other fields has not kept pace. The field that received biosolids went from being <1ton per acre yield to over 2 tons and he is very impressed.

RMI is pleased to partner with GCCD and Mr. Schmidt to provide a local "field study" and introduction to the benefits of biosolids land application. For more information, please contact Pam Gilbert of GCCD at:

Pamela.Gilbert@nh.nacdnet.net

CONTACT US - WHAT'S NEW



Mailing & Shipping Address
Resource Management, Inc.
1171 NH Route 175
Holderness, New Hampshire 03245

Phone: 603-536-8900
Fax: 603-536-8998
E-mail: admin@RMIrecycles.com

Check out our website for the latest news, events, happenings and career opportunities:

www.RMIrecycles.com

Reminder: RMI has moved!

The new office was formerly occupied by the US Forest Service and is just a mile south on NH Rte 175 from RMI's former location.

Directions:

Take Exit 25 off I-93, turn left at the off-ramp from either N or S. Travel approximately 1/2 mile up the hill and take the first left onto NH Rt. 175. RMI is 3/4 mile up on the left.

43.7708°N 71.6762°W

